76 Ninth Avenue 11th Floor New York, NY 10011 Tel 212 343 4000 www.knoll.com

September 20, 2011

Healthcare Materials Management Services

To Whom It May Concern:

Knoll

Please accept this letter as authorization from Product Marketing that Knoll will not void its warranty for Orchestra[®] desktop management products or the Generation by Knoll[®] work chair due to the use of Virox Rescue cleaning solutions on their structural parts. For Generation, this is exclusive of the seat textile. Please follow proper cleaning instructions for the seat textile that is selected.

Kind regards,

Nicole Coughlin Product Marketing Manager Office Seating and KnollExtra